

## ARA-Pro Next: preparing for implementation

To install ARA-Pro Next smoothly, you as installer and end user can make preparations **BEFORE** our engineer visits you:

	Description	Prepared by installer	Prepared by end customer	Sent to Adésys
1	Database copy ARA-Pro 5	Yes   No   N/A*	Yes   No   N/A*	Yes   No   N/A*
2	Climate computer licence	Yes   No *	Yes   No *	N/A
3	Duty schedule preparation	N/A	Yes   No *	Yes   No *
4	Dupline hardware preparation	Yes   No   N/A*	N/A	Yes   No   N/A*
5	Network preparation	N/A	Yes   No *	N/A
6	Chooses Octalarm Connect XL	N/A	Yes   No *	Yes   No *
7	Chooses Connect VoIP only XL	N/A	Yes   No *	Yes   No *
8	Presence manager/operator	N/A	Yes   No *	N/A

\* Delete what does not apply

See below for an explanation of each step.

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## 1 Copy database ARA-Pro 5: required for migration to ARA-Pro Next

*Applies only to customers wishing to migrate from ARA-Pro 5 to ARA-Pro Next..*

If you want to migrate from ARA-Pro 5 to ARA-Pro Next, Adésys would like to receive a copy of the ARA-Pro 5 database in advance. You can send this to [marcel@adesys.nl](mailto:marcel@adesys.nl). The migration from old to new takes place before implementation day.

### 1.1 How to make the database copy in ARA-Pro 5

- ✓ Copy all INDIVIDUAL files located in c:\ara\data to a zip file..

! **NOTE:** DO NOT copy all backup folders and the temp folder that are also located in c:\ara\data.

- ✓ Zip forward to [marcel@adesys.nl](mailto:marcel@adesys.nl).

## 2 Climate computer with ARA licence (for linking with ARA-Pro Next)

The installer or end customer can purchase such a licence from the climate computer manufacturer. This licence must be activated before implementation.

## 3 Preparing duty schedule

As the end customer, ensure that, prior to commissioning, the following data is available:

- ✓ all contact details, such as e-mail addresses and telephone numbers, of service engineers, fault engineers, operators and/or administrators, etc.;
- ✓ overview of which colleague is on duty when (the existing duty schedule/personnel schedule of the various fault services).

## 4 Prepare Dupline hardware

*Applies only to customers who will (re)use Dupline.*

For reusing or newly installing Dupline modules, we request that you assess which hardware you need in consultation with Adésys.

## 5 Network preparation

*Applies to all ARA-Pro Next users.*

A minimum of 1 fixed IP address is required for ARA-Pro Next. When using a technical network in which the climate computer is also active, 2 fixed IP addresses are required. As the end customer, ensure that these fixed IP addresses are arranged on installation day.

## 6 Does the customer opt for Octalarm Connect XL (at € 19.95/month)

Yes or No?

- ✓ **Yes:** activation of the service takes place on installation day.
- ✓ **No:** as the end customer, make sure that on the installation day an own SIM card with a subscription with call minutes and data bundle is arranged.

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- 7 Should the end customer opt for Octalarm Connect VoIP only XL (at € 13.95/month)  
If the end customer uses his own SIM card but wants to add a VoIP telephone as a second telephone line, the customer can choose Octalarm Connect VoIP only XL.

- ✓ **Yes:** activation of VoIP only takes place on the installation day.
- ✓ **No:** end customer opts for a VoIP only connection. As the end customer, ensure that this is arranged on installation day.

### 8 Presence of manager/operator

On the day of commissioning, Adésys provides explanation and training. The end-customer's administrator/operator must be present all day for this.

#### To be signed by:

*Name installer*

*Name end customer*

*Contact person*

*Contact person*

*Date*

*Date*

*Signature*

*Signature*